

ITPEU HEALTH & WELFARE PLAN NEWS

Free Benefit for ITPEU H&W Plan Participants and their Covered Dependents!

Effective January 1, 2019, the ITPEU H&W Plan offers telemedicine services through **LiveHealth Online** at **NO COST** to the participant and their covered family members.

- Connect with an available doctor in your state in just minutes from the comfort of your own home, or wherever you happen to be using the application. No more waiting miserably in long lines at “urgent care clinics” or emergency rooms for common illnesses. (The app is not a replacement for all medical needs. **In case of an emergency please call 911.**)
- If you or your covered family members have a cold, the flu, a fever, allergies, sinus infection and other common conditions, you can access a board certified physician on your smartphone and a prescription can be sent to your preferred pharmacy, if needed.
- Live Health Online works on a smartphone, tablet, or computer. For mobile devices, the LiveHealth Online app is available as a free download in your app store.
- Normally, Blue Cross charges \$49 per call. However, ITPEU H&W Plan participants and covered family members will receive unlimited access to this program **free of charge!**
- The Blue Cross LiveHealth information included in this letter explains the process to sign up. Do not wait until you need to use the application – download it now and fill out the required information so that the app will be ready to use when you need it. It is a simple process but please be sure to follow these key steps:
 - When you input your ITPEU H&W plan ID number – found on the Blue Cross card, make sure you enter the entire member ID number, including the letters. **For example, your ID number would look**

something like this: ITTAN9999999. Also, your name on your ID card must be exactly as on your BC card.

- LiveHealth Online will not charge you the standard \$49 fee; but you must **not** change the 'drop-down' box that asks what insurance you have. ITPEU H&W is covering this cost for you.

ITPEU H&W Plan is absorbing this cost in an attempt to shelter ITPEU members and participants from the rising costs of health care. This initiative will prove to be a worthwhile investment if participants use it and stay healthy!!

Please take advantage of this new **FREE Benefit**.